

NATURAL GAS DISTRIBUTION AND SALE (STANDARDS OF PERFORMANCE) REGULATIONS, 2007 (LI 1912)

8. Composition of natural gas

Natural gas interruptions

A distribution company shall ensure that the composition of natural gas supplied to a customer is not contaminated and is of the quality specified in the Second Schedule.

(2) The distribution company shall ensure that the daily volume of natural gas supplied to a customer's premises is as agreed between the customer and the distribution company.

(1) A distribution company shall comply with occupational, health and safety requirements contained in Regulations in respect of natural gas.

(4) A distribution company shall provide education and training for its customer to enable that customer use natural gas in a manner that would not make the distribution company's distribution system unsafe.

Natural gas interruptions

(4) Where the distribution company interrupts supply, the distribution company shall restore natural gas supply within the stipulated period.

(1) A distribution company shall on notification of the occurrence of a distribution network fault, rectify the reported fault and restore natural gas supply to the affected customer

(3) Where a customer's natural gas supply is disconnected in accordance with Rules or Regulations in respect of the technical and operational aspect of the distribution and sale of natural gas, the distribution company shall restore the natural gas supply within forty-eight hours after the customer has complied with the Rules or Regulations.

(1) A distribution company shall notify a customer of the distribution company's intention to visit the customer's premises to undertake the distribution company's obligation under the Rules or Regulations in respect of the technical and operational aspect of the distribution and sale of natural gas.

"customer meter" means the meter provided by a distribution company to measure the transfer of natural gas from the distribution company to a customer;

"distribution system" means a system consisting of distribution mains, service lines, compressors, meters, and other ancillary equipment interconnected for the supply of natural gas;

"service line" means a pipeline distribution network for natural gas that ends at the outlet of the customer's meter.